JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK *Q10*

Detention Centre Plans and Facilities

Question: Provide a complete breakdown of staff by occupation/role, engaged to perform functions in each of the Immigration Detention Centres including:

a) How many SERCO staff are currently employed at each detention centre?

b) How many DIAC staff are currently located at each detention centre?

c) How many IHMS staff are currently located at each detention centre?

d) How many contractors provide services on site at each detention centre over a six month period?

Answer:

a) Serco has provided the following answer in response to part (a) of this question:

Serco management continuously reviews and, as necessary, amends staffing arrangements at all sites in the national immigration detention network to ensure that staffing levels are appropriate and sufficient to allow Serco to meet its performance obligations under the Contract. The levels of staffing at any particular site therefore vary from time to time depending a number of factors including on the number and needs of the clients accommodated at that site at any particular time.

There are operational and security sensitivities around disclosing precise numbers of Serco staff at a particular site in the detention centre network. Accordingly, Serco and DIAC have agreed that information regarding specific staffing levels is confidential to Serco and contractual protections are accorded to this information (Schedule 10 of the Detention Services Contract).

DIAC comment: The department recognises that the provision of this information is an issue for the Committee. The Secretary wrote to the Committee Secretary on 5 August 2011 seeking the Committee's views on requests for sensitive information to be heard in camera.

b) Please see the table below, which shows the number of DIAC staff at each detention facility as at 30 June 2011.

c) The department's contracted health services provider, International Health and Medical Services (IHMS), has provided the attached tables, which show staffing levels at each detention facility as at 30 June 2011.

d) The total number of all contractors at immigration detention facilities, either directly contracted by the department or indirectly subcontracted through Serco or another primary contractor, will vary between any six month period of time. The department does not keep figures on the number of contractors at each site.

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Total DIAC Staff by Immigration Detention Facility (IDF) Location and Occupation/Role, as at 30 June 2011

	DIAC Staffing at IDF Location					
IDF Location[1]	**Case Management[2]**	**Detention Operations[3]**	**Entry**	**Executive**	**Removals**	**Total**
Christmas Island[4]	31	34	6	1	3	75
Darwin, NT[5]	45	35	0	1	0	81
Curtin, WA	28	19	0	1	0	48
Leonora, WA	7	7	0	1	0	15
Perth, WA[6]	0[7]	5	0	0[7]	0	5
Port Augusta, SA	3	5	0	1	0	9
Adelaide, SA[8]	7	11	0	0[7]	0	18
Melbourne, VIC[9]	0[7]	8	0	0[7]	0	8
Sydney, NSW[10]	36	16	0	1	2	55
Brisbane, QLD[11]	0[7]	5	0	0[7]	0	5
Scherger, QLD	11	7	0	1	0	19
Total ALL	**168**	**152**	**6**	**7**	**5**	**338**

[1] IDF means one of the following facilities: Immigration Detention Centre (IDC), Immigration Residential Housing (IRH), Immigration Transit Accommodation (ITA) or Alternative Place of Detention (APOD).
[2] Case management staffing numbers are based on a manual headcount. Question 18 provides information on full-time equivalent. Case management figures do not include case management staff based in the closest DIAC office; see question 18.
[3] Detention Operations includes contract management, stakeholder engagement, interpreter liaison, corporate support and other staff.
[4] Includes Christmas Island IDC, Construction Camp APOD and Phosphate Hill APOD.
[5] Includes Northern IDC, Berrimah House APOD and Darwin Airport Lodge APOD.
[6] Includes Perth IDC, Perth IRH and Jandakot APOD.
[7] No case management and/or executive staff are located at the facilities, but case management services and/or executive management are provided out of the closest DIAC State Office.
[8] Includes Adelaide ITA and Inverbrackie APOD.
[9] Includes Maribyrnong IDC and Melbourne ITA.
[10] Includes Villawood IDC and Sydney IRH.
[11] Includes Brisbane ITA and Virginia Palms APOD.

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IHMS Staffing at Mainland Immigration Detention Facilities as at 30 June 2011

	BITA	Leonora	DALAPOD	DAL3	NIDC	Port Augusta	Curtin	MITA	MIDC	VIDC	Scherger	PIDC	Jandakot	Inverbrackie	AITA
HSM	1	1	1	1	1	-	1	-	1	1	1	1	-	1	-
CTL	-	1	1	1	1	-	1	1	-	-	1	-	-	1	-
RN	1	3	4	5	3	1	13	2	1	4	8	2	2	5	1
Imm. Nurse	-	-	1	1	-	-	-	1	-	-	-	-	-	1	-
Reporting RN	-	-	-	-	-	-	0	-	-	-	-	-	-	-	-
Paramedic	-	-	-	-	-	-	0	-	-	-	2	-	-	-	-
MHTL	-	1	1	1	1	-	1	1	1	1	1	1	-	1	-
Psychologist	1	1	2	2	2	1	3	1	1	2	2	1	-	2	-
MHN	1	1	2	5	5	1	4	1	-	2	4	-	-	3	-
Counsellor	-	-	2	1	1.5	-	2	1	1	2	2	-	-	2	-
Admin	1	1	2	1	2	-	4	1	-	2	2	-	1	2	-
GP	-	-	-	1	1	-	2	1	1	-	1	-	-	1	-
Total	5	9	16	19	17.5	3	31	10	6	14	24	5	3	19	1
														Total	183

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IHMS Staffing at Christmas Island Immigration Detention Facilities as at 30 June 2011

RN	CTL	MHN	MHTL	PSYC	MO	ASO	Paramedic	SLO	HSM	IT	GM	MD	Total
14	3	11	4	3	5	5	4	1	1	1	1	1	54

KEYS:

IHSM Staff

HSM: Health Service Manager
CTL: Clinical Team Leader
RN: Registered Nurse
Imm. Nurse: Immunisation Nurse
MHTL: Mental Health Team leader
MHN: Mental Health Nurse
Admin.: Administrator
GP: General Practitioner
SLO: Site Liaison Officer
IT: Information Technology
ASO: Administrative Services Officer
MD: Medical Director
GM: General Manager
PSYC: Psychologist

Immigration Detention Facilities

BITA: Brisbane Immigration Transit Accommodation
DALAPOD: Darwin Airport Lodge Alternative Place of Detention
DAL3: Darwin Airport Lodge Stage 3
NIDC: Northern Immigration Detention Centre
MITA: Melbourne Immigration Transit Accommodation
MIDC: Maribyrnong Immigration Detention Centre
VIDC: Villawood Immigration Detention Centre
PIDC: Perth Immigration Detention Centre
AITA: Adelaide Immigration Transit Accommodation