

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q121 &  
122\***

**Question (121) :** When did the first draft of this plan come out?

**Question (122) :** When did discussions commence on the formation of that plan?

**Answer:** The Christmas Island Incident Management Protocols are developed by the detention service provider, Serco.

As per the contract, DIAC requested Serco provide the Incident Management Protocols in November 2009. Serco commenced discussions for the Christmas Island Incident Management Protocols in early 2010.

DIAC wrote to Serco on 23 August 2010 seeking clarification on the consultation process with DIAC. Serco responded on 13 October 2010.

Due to the surge in IMA arrivals, DIAC was provided with the finalised Christmas Island Management Protocols by Serco on 21 March 2011.